



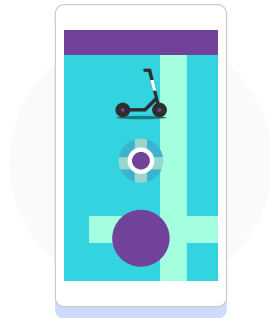
Get Started with Bird

£1 to unlock, plus 25 pence per minute to ride.



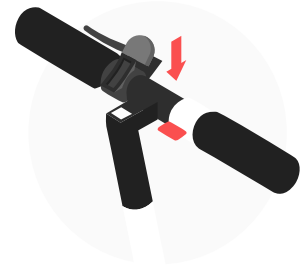
Get the App

If you're over 18, please download the Bird app on iOS/Android. Accept the Terms & Conditions and add your payment details.



Find & Unlock

Find a Bird at one of the nests (designated parking zones) near the information desk at the London Aquatics Centre or around the Here East complex and tap the button to unlock.



Start Your Bird

Stand on Bird, push-off, then press throttle button with thumb to ride.



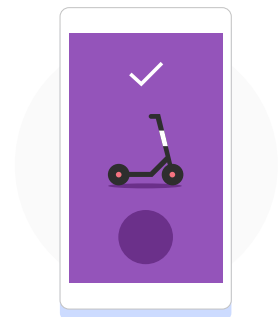
Brake

Squeeze brake with left hand to slow down.



Park

Park your Bird scooter in the parking zones highlighted in the map below. These are clearly marked with floor decals and/or signage. Do not block pathways or park elsewhere on route.



End Your Ride

Tap "End Ride" button in the app. You will then be prompted to take a photo of your parking – Don't forget to park responsibly! A recovery fee may be added if you are parked outside of the approved parking zones.

Have any questions?

Our dedicated Birdwatchers will be happy to help – you can find them patrolling the park during operating hours! Alternatively you can click "Help" in the app to read our frequently asked questions. To contact us directly, either send us a message via the Help tab (and clicking the top right button to start a conversation) or you can contact us by phone on **+44 1872 303174**.



Where to Ride

Riders are permitted to ride along the authorised route that runs through Queen Elizabeth Olympic Park. When starting your journey at the London Aquatics Centre (south east end of map), please ride in the direction of the West Ham Stadium and take a right after the bridge. Please follow the Bird branded signage which can be seen throughout the authorised route all the way to Here East campus. If the Bird is taken out of zone, the Bird will beep twice and reduce speed until it comes to a stop. Should this happen, ensure to bring the Bird back into the ride zone and leave the Bird in one of the nests (designated parking bays) to avoid a recovery fee. Please note, you can only start and finish your journey in designated parking zones within the authorised route – highlighted in the map below:



Please Ride Responsibly

- You must be over 18 years of age
- No double riding
- Wearing a helmet is recommended
- Do not ride on roads (including when crossing roads) or deviate from approved route

Operating Hours

8am-8pm Monday to Sunday

This may vary due to seasonality, weather, riding conditions or events held in the park.

